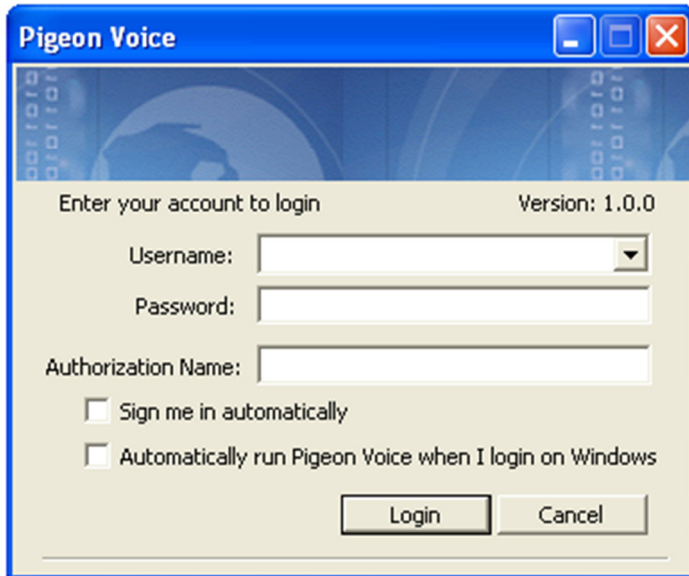


## Setup Guide for Pigeon Soft phone

1. Run **"pigeon.exe"** to install the soft phone on your PC/ Laptop
2. After installation, double click on **"Pigeon voice"** icon. Following Window will appear



Pigeon Voice Version: 1.0.0

Enter your account to login

Username:

Password:

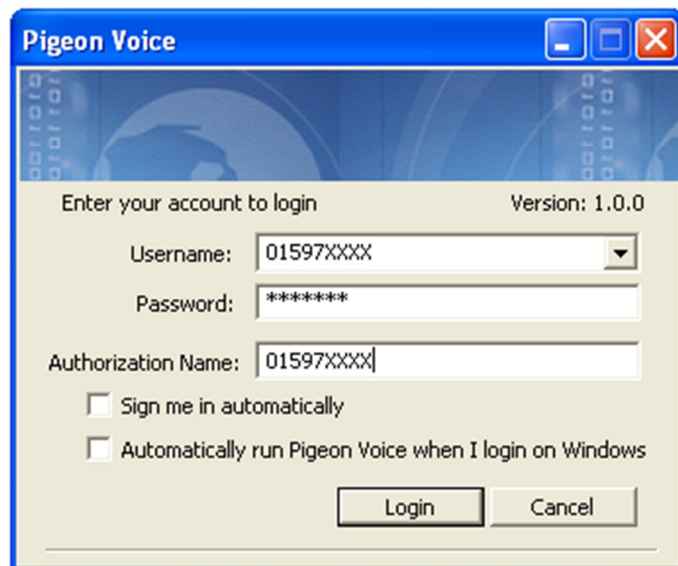
Authorization Name:

Sign me in automatically

Automatically run Pigeon Voice when I login on Windows

Login Cancel

3. Fill in the above blank fields as below according to your account details provided by DOPC.
  - Username is your VoIP Phone number.
  - Password is your soft phone logging password provided by DOPC.
  - Authorization Name will be your PIN number provided by DOPC which is same as your phone number.



Pigeon Voice Version: 1.0.0

Enter your account to login

Username:

Password:

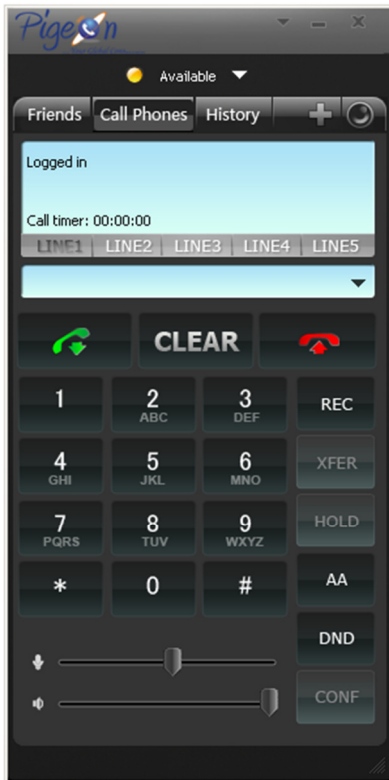
Authorization Name:

Sign me in automatically

Automatically run Pigeon Voice when I login on Windows

Login Cancel

#### 4. Click “Login”



Now you are ready to use Pigeon VOIP Service. If you are not able to login, please check your login details & your Internet connectivity. For any assistance Please call Pigeon Tech Support number 01-5970000.

#### **Using Pigeon Service**

- a. By default the credit balance is set to ZERO & you need to recharge your account before start making calls.
- b. You can recharge the account using easily available Pigeon recharge cards. Following two methods for easy recharge are available
  1. IVR system: Dial 5977777 from your soft phone; you will get all the information about your account & follow the IVR to recharge the account.
  2. Web Portal: Visit <http://myaccount.pigeonvoice.com> . Use the web portal access details (username/password) given with the Pigeon connection to manage/ recharge your account.